# MALENY PICNICS & PROPOSALS ELOPEMENT FAQ'S

### Where are you located?

We are located in Maleny in the beautiful Sunshine Coast Hinterland.

# What is the booking process?

We make it easy. Touch base via our contact form and tell us your details Let us know which package you are interested in, your preferred date(s) and which venue you love. We will get back to you within 24-48 hours to further discuss if we are available on your date and how we can help make your dream wedding experience come to life! We will correspond with you via phone or email to confirm the availability of our team, lock in your date via a deposit and we'll do the rest including assisting you to source a suitable location for the ceremony and celebration.

# What do you need from us?

The legal part of it is easy, (boring but essential stuff), don't worry we take care of that too. We just need a few things from you to pop that together in prep for your ceremony. Our Celebrant will contact you for this part.

# Can we book your packages on weekends?

As our local venues and vendors offer discounted rates for mid-week bookings, our elopement & micro wedding packages are only available midweek Monday to Thursday. Most of our venues and talented vendors are booked out months in advance for weekends.

# Do you only offer sunset ceremony packages?

Due to logistics, we only offer sunset ceremony packages, with your ceremony and couples photo session timed to make the most of the sunset 'golden hour'. We plan your ceremony to start approximately 2 hours prior to sunset (this is dependent on the time of year). Can you book the accommodation and/or ceremony & reception locations for us? No, you select your dream location and book and pay directly with them.

# Can you suggest accommodation or ceremony/reception locations?

Yes! We have done all the hard work for you and have partnered with some beautiful Sunshine Coast Hinterland venues, some of which offer onsite accommodation. We recommend locations and venues based on guest numbers, your budget and style and whether you are looking for onsite accommodation options.



# How soon can I book my wedding?

Last minute elopements can definitely be done with us! Legally in Australia you need to provide 4 weeks' notice of Intent to Marriage (NOIM) before you can legally get married. Which means we can book you in to get married within 4 weeks at short notice. We have partnerships with a range of venues across the Sunshine Coast Hinterland and will be able to go above and beyond to find a date for you. Venues, package styling, photographers & celebrants are subject to availability and some of these options may not be available at 1 months' notice, but we will do our best to accommodate a last-minute wedding. However, we do require a minimum of 6 weeks' notice, for our larger micro wedding packages to ensure our team of talented vendors have everything in place to create your perfect wedding.

# How many guests can we invite?

To be legally married, we need at least 2 witnesses over the age of 18. We can provide wittnesses for you, if required. We offer all-inclusive luxe elopement packages for just the two of you up and up to 18 guests. Our luxury Micro Wedding Packages include the couple and up to 24 guests. Children under 12 are not included in the guest count. We can accommodate more guests, however this is dependent on your chosen location and a custom package will be tailored to suit larger groups.

# Can you book the accommodation and/or ceremony & reception locations for us?

No, you select your dream location and book and pay directly with them.

# Can we book your elopement & micro wedding packages at a different Sunshine Coast Hinterland venue or location?

It is possible but get in contact with us first to discuss your requirements. It is your responsibility to seek approval to host an Elopement or Micro Wedding and you are to book and pay your chosen venue directly. Locations outside 25kms (but in the Sunshine Coast region) will incur a delivery/travel fee (amount dependent on distance.

# Can I customise my package?

Yes, you can! Although we have tried to create all-inclusive packages, we understand you may want to customise your package to better suit your vision. We offer many additional extras such as audio guest books, custom signage and stationary, floral styling upgrades, extra photography such as first look, hair and makeup trials and much more. Contact us to discuss any additional requirements and pricing.



# What do our Elopement and Micro wedding packages include?

We understand it can be quite an overwhelming process to plan a wedding, especially if you are time poor. With that in mind we have created gorgeous all-inclusive luxury elopement and micro wedding packages with everything you could dream of, included.

Our luxe elopements include all the essentials, such as celebrant, hair and makeup, photographer, fresh florals for the bride and groom and wedding planner/coordinator. We also include a talented local harpist or acoustic musician, ceremony & reception stylist plus a fully catered luxe picnic or soirée dining reception.

We include additional dreaminess with luxe inclusions such as:

- Linen vow cards with silk ribbon + confetti cones for all guests
- Heart sunglasses for bride & groom, double bio confetti canon + champagne spray for awesome insta-worthy couple's photography
- Sugar cookie favours, retro heart cake and/or cupcake stand
- Silk bouquet ribbon for fresh floral bridal bouquet
- Scattered fresh rose petals
- Bottle of French Champagne for the couple

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Our micro wedding packages include all the essentials, such as celebrant, hair and makeup, photographer, fresh florals for the bride and groom and wedding planner/coordinator. We also include a talented local harpist or acoustic musician, a ceremony & reception stylist plus, a fully catered luxe picnic or soirée dining reception including your choice of catering (grazing, sit down or cocktail style).

We include additional dreaminess with luxe inclusions such as:

- Linen vow cards with silk ribbon + confetti cones for all guests
- Heart sunglasses for bride & groom, double bio confetti canon, double champagne spray plus sparkler send-off for awesome insta-worthy couple's photography
- 2-hour ceremony location Videography
- Sugar cookie favours, retro heart cake or buttercream cake with fresh florals plus cupcake stand
- Silk bouquet ribbon for fresh floral bridal bouquet
- Scattered fresh rose petals
- Champagne tower
- Fairy light curtain
- Bottle of French Champagne for the couple



## Is catering included?

Yes! Whether it just be the two of you or up to 26 guests, our packages are all-inclusive and include gorgeous catering options in all our packages. (All dietary requirements catered for).

- Our 3-hour Elopements include a luxe picnic or soirée dining reception including deluxe grazing for all guests including a retro heart cake &/or cupcake stand, sugar cookie favours, drink station, ice buckets & ice + bottle of French Champagne for the couple [BYO all other beverages].
- Our 4 & 6 hour Micro Weddings include a luxe picnic or soirée dining reception including your choice of catering (grazing, sit down or cocktail style) for all guests including a large retro heart cake or buttercream cake with fresh florals plus cupcake stand, sugar cookie favours, styled dry bar or hydration station, Champagne tower, ice buckets & ice + bottle of French Champagne for the couple [BYO all other beverages].

#### When should I start planning?

You can book your wedding in as little as 4 weeks' time but some of our couples start to organise/plan their wedding anywhere between 6 months to a year in advance. Allowing more time to plan may help you secure the venue or location of your dreams for your desired date. Not as organised? Not to worry, we have strong partnerships with a range of venues across the Sunshine Coast Hinterland and we go above and beyond to get you as close to your desired wedding date as possible. Simply fill out our contact form with your desired wedding date and venue and we can assist you to secure it.

#### Is styling included?

Yes, it is! Rebekah from Willow Wood Hire Maleny is our go-to stylist, she provides gorgeous furniture hire pieces and beautiful styling for both the ceremony and reception. She can also tailor custom packages as an upgrade to our base packages, should you want something specific.

# Is there a travel fee for any of our packages?

We create beautiful weddings showcasing the stunning Sunshine Coast Hinterland! We are currently available for venue step up with a 25km radius from the Maleny town centre. If you are interested in a venue outside of this radius, there is an added travel fee. Chat to us today to find out more.



# IWhat are the photographer inclusions?

Having gorgeous photographs of your wedding day is one of the most important aspects. We provide one talented photographer with all our packages. The session length and inclusions are dependent on the package booked:

Elopement Location Photo Session

- 2-hour photo session + 200 High Res images via online gallery + timeline with sneak peek within 24 hours
- Luxe extras: Heart sunglasses for Bride & Groom, bio confetti canon shot + champagne spray shot

Micro Weddings Location Photo Session

- 4-hour photo session + 450 High Res images via online gallery + timeline with sneak peek within 24 hours
- Luxe extras: Heart sunglasses for Bride & Groom, bio confetti canon shot + champagne spray shot +sparkler send off
- If you are interested in adding extra photography time, we can discuss this to quote you the added fees.

#### We're keen on a videographer. Can we add one to our package?

Our Micro Wedding Packages include a videographer for a 2-hour shoot at the ceremony location. This can be extended to suit your individual requirements. All our Elopement packages can all be upgraded to include a videographer. We know a laid back, talented and friendly video guru who can be added to your package from just \$1,450 + gst. Contact us for more information or to book.

## Are florals included?

All our packages include full ceremony and reception styling with high-quality boho dried or silk floral arrangements, provided by Willow Wood Hire Maleny.

- Personal florals such as the bridal bouquet and grooms buttonhole are provided by Candice of Western Avenue Floral Design, who uses gorgeous in-season fresh florals tailored just to you and your unique taste/vision.
- If your heart and budget is set on fresh florals for your ceremony and reception styling, Western Avenue Floral Design also offer a wonderful package upgrade from \$2,200+gst.
  Package includes fresh in-season arbour flowers including transfer to reception, redesigned bridal bouquet, 1 bridesmaid bouquet, 2 x buttonholes and cake florals.



### How do I book?

To book us, simply give us a call or send us an email to check if we're available on your date. If so, we can arrange a time to catch up face-to-face (if you like), so we can get to know each other a little better. To lock us in and secure your booking and price a non-refundable booking fee is required, and submission of your signed contract agreeing to our <u>Terms &</u> <u>Conditions</u>. This locks us in for your date and ensures that no one else can book in your day!

## How much is your booking fee?

To secure us for your wedding date we require a 25% non-refundable booking fee + \$395 non-refundable notice of intent to marry lodgement fee, with the remaining balance due 1 month out from your elopement date.

#### Why do I need to pay a booking fee?

The booking fee paid protects both you and your Elopement Dream Team. You will have your elopement date and package price confirmed in writing. Your booking fee will cover the standard running costs that would otherwise cause the business to run at a loss in the event of a cancellation. We may turn down several other clients to keep your date free after booking, with no booking fee a cancelled booking would result in a more than sustainable loss of income.

#### Do I only pay the one booking fee?

Yes! You only pay one 25% retainer fee to lock in all of your elopement or micro wedding vendors. We then forward the initial deposits to each individual vendor.

# What payment methods do you accept?

We accept payments via direct bank transfer. Credit card payments are not accepted at this time.

#### Do you offer instalment payments?

We offer an easy instalment payment schedule. An initial 25% deposit is due to secure your booking when you accept our quote and have signed the contract. Your next instalment will be a 25% deposit sent 1 month after your first payment and then you will receive your final instalment a month after this with the remaining 25% deposit.



# Can I make additional payments in the lead up to the elopement?

Yes! If you want to make payments in a few lump sums in the lead up to your elopement, we are happy for you to do so. Please be sure to notify us of this via email so we can keep an eye out for your payment and send you a receipt.

### When is the final payment due?

Your final payment is due 1 month before your wedding day. We do not set up if payment in full has not been received.

## How early should I book?

For our elopements and micro weddings, we start booking out an average of 8 -16 months in advance, but it's best to book as early as you can. Weekdays generally have a lot more availability than weekends, but you need to book us with at least 4 to 6 weeks' notice, so we can get all of the appropriate documents lodged.

#### Do you work public holidays?

Yes, we work some public holidays, but not always. This is solely dependant on the availability of our preferred vendors. We are generally closed from Christmas Eve 24/12 through until the first week of January. Australia Day (26/01), the Easter long weekend, and Anzac Day (25/04).

- Public holidays incur a 25% surcharge and subject to availability.
- Long weekend and Qld school holiday dates incur a \$500 surcharge and subject to availability

# What happens if one of the vendors are sick or injured and are unable to provide their services on the day?

In the unfortunate event one of our vendors are unable to provide their services on the day, we do have a list of carefully selected back-up vendors and service providers we can call upon to substitute.



### I need to change my elopement date, what happens to my deposit?

If you need to change your wedding date for any reason, you can transfer to any other available date if you are giving at least 6 months' notice. If providing less than 6 months' notice you will lose 50% of your booking fee to accommodate the changes. Please note, that for every additional year that your wedding is postponed, the package selected will increase in price by 5%.

### Love is Love

We are inclusive to all humans and are more than happy to help create and capture beautiful memories for any couple regardless of the person they love.

# PHOTOGRAPHY SPECIFIC

#### Do you photoshop?

Whilst we don't believe in or include excessive photoshop with our packages (because we are all beautiful as we are), if you're bruised from a bucks night, have an unfortunate pimple or random photo bombers lurk in the background, we'll happily remove these temporary & unwelcome additions for you from most photos (where possible) in photoshop. Please be sure to let us know though, as we love natural photography we won't make any alterations to your photos unless you request it. Our photos come as standard as a true record and representation of your day. If you want us to retouch your hair, skin, figure, eyes, teeth, tan etc, or request extensive photoshopping this is charged out at an additional fee, from \$25 per photo.

# How long will it take to receive my photos back?

We want to get your photos back to you in as timely a manner as possible, but also understand how important it is to do things properly. We provide a sneak peek of your photos within 48 hours of your shoot. The remainder of your photos will be edited within 4-8 weeks, with printing of products taking an additional average of 2-4 weeks. Want all of your photos back super fast? You can request a rush job for an additional fee.

#### Can I print my own photos?

Yes! All of our current packages include ownership of your photos, which means you can print as many photos and products as you like with your preferred local printer.



# Can I have a copy of the RAW files?

Sorry, no we do not give out copies of our RAW files. For Sarah, the editing process is a vitally important step in delivering a finished photo that reflects the true artistic intent of the photo. You will receive the highest quality jpg outputs of the beautifully finished image files instead. If you like, you can purchase additional copies of your photos in TIFF format within 12 months of your wedding for a fee, which covers the additional delivery time and hard-drive. Can I share my photos on Facebook, Instagram or other social media sites?

Yes! You can share your photos with friends and family online via email and/or social media. Every package includes a copy of your photos at "web resolution", which is optimised for fast uploading and viewing on the web.

### How long do you keep a copy of our photos?

We will keep a backed-up copy of your photos for a minimum of 12 months following your shoot date. After this time there is no guarantee that we will have a copy of all of your photos (should you lose yours). Though we do try to keep an archive of all photos on local hard-drives these are not guaranteed to last the test of time, please make sure you keep a backup copy of your photos somewhere safe. You can also share copies of your photos with family and friends.

#### Who Owns the photos?

If booking a current package, then you do! And you can use, print and share your photos any time, as many times as you like. However, we do maintain a licence to use the photos for promotional purposes online & in print, (unless you request that the photos not be used for promotional purposes in writing via letter or email). For more information, please see our terms & conditions.

#### Will you use my photos for social media?

We would love to share the magic of your wedding day with our future couples. Your images may be used for social media & web to help visually display to other couples some inspiration on how their wedding day could look and we only display real weddings from Maleny Picnics & Proposals. If you do not want your images to be used on social media please let us know at the time of signing your contract.

Didn't answer your question? Why not read our terms & conditions or get in touch and we can help you directly